# Creating enduring value through sustainability 2030 Real Estate Sustainability Strategy

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# Enduring value for our stakeholders

# For our investors

Our commitment to sustainability will create long-term value through better risk management, improved transparency and continuing to be a trusted partner.

### For our customers

We will create places that people love to be in and ensure these places are highly efficient with best-practice facilities.

# For our staff

We will be an organisation that our people are proud to work for and aligns with their personal values.

# For our suppliers

We will build long-term partnerships that align with our goals, helping meet customer expectations and showcasing our achievements.



# Shaping a better future

Creating enduring value through sustainability

# Through our 2030 Real Estate Sustainability Strategy, we are striving to shape a better future to thrive in a changing landscape

Enduring value is about creating long-term benefits for all, and in doing so, shaping a better future so that our environment and our people can thrive in a changing landscape.

Through this strategy we are aiming to:

- Enhance value and minimise risk for our investors
- Deliver exceptional real estate experiences for our customers
- Perform in line with global best practices
- Develop our people's and partners' sustainability knowledge so they can be advocates
- Foster a culture which embraces sustainability as a genuine core value



# Creating enduring value by 2030

Outlined below are the key Environment, Social and Governance (ESG) issues we are focused on addressing in order to create enduring value through our 2030 strategy.



### **Environment**

# Energy & climate

Zero Net Carbon

We are committed to all of our funds and assets becoming Zero Net Carbon by 2030 through phasing out fossil fuels, running on 100% renewable energy and making our buildings highly efficient and resilient.

### Waste

Compostable packaging

We are committed to working to minimise waste to landfill and help keep plastic pollution out of the ocean by providing appropriate recycling resources and encouraging our retail tenants to choose reusable and compostable options.

# Biodiversity

Conservation reserve

We are committed to creating a biodiversity conservation reserve that directly matches the physical footprint of our assets on the land.



# Social

# Community

Social sustainability plans

We are committed to



Equity & diversity

We are committed to

practice standards of

accessibility, for our

building users with

a variety of special

needs including

or dementia.

physical mobility,

but also hearing or

vision impairments,

mental health disorders

implementing best

Accessibility

# Governance

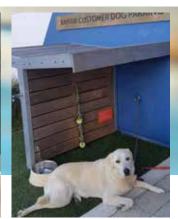
# Supply Chain

Modern slavery

We are committed to implementing processes to minimise ESG-related supply chain risk, implement consistent minimum sustainability performance expectations and strive for best practice in procurement on modern slavery, materials safety, sustainable timber and embodied carbon.

establishing community partnerships that represent our goals and implement social sustainability plans at every asset.



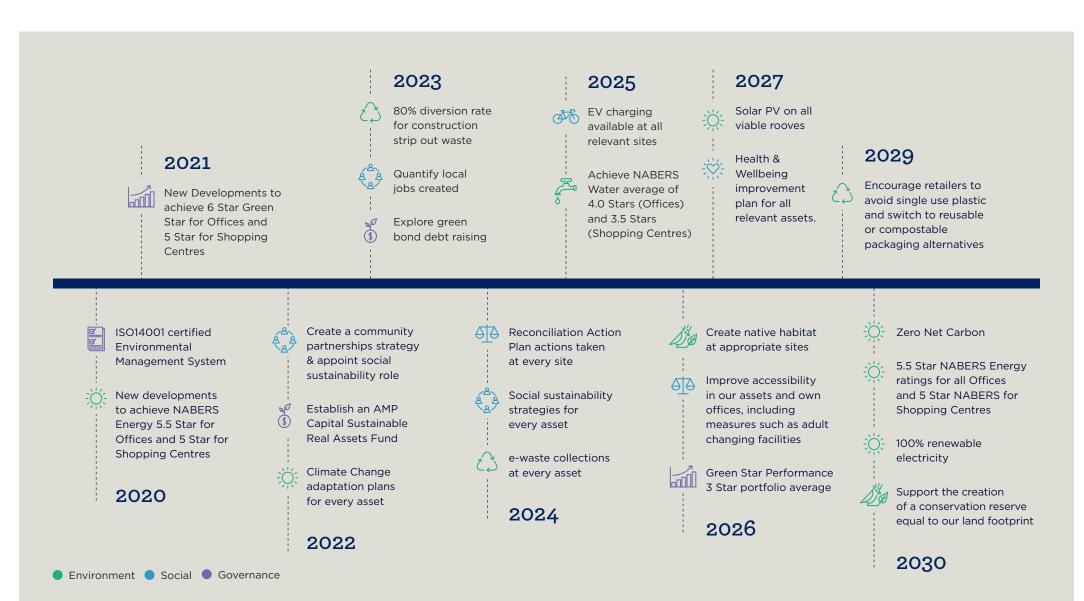




Left to right: Macquarie Park, Holt Honey' is home to about 50,000 honeybees. Angel Place, NAIDOC Week performers from Tribal Warrior dancers. A dog relaxes at the Bayfair Shopping Centre. 700 Bourke 461 solar PV panels generate 12% of the buildings electricity demand

# Delivering on our strategy

An overview of our goals to 2030



# Environment

#### Performance metrics



### **Energy & Climate**

\$ / m2 energy costs

MJ / m2 base building energy consumption

% NABERS Energy rating coverage

Average NABERS Energy Ratings

KgCO2e/m2 GHG emissions

% of tenant energy data coverage

% on-site renewable energy generation

% renewable energy supply (via grid)

% of sites converted to climate friendly refrigerants

% with climate change adaptation & resilience plan

#### Sustainability targets and initiatives

- Achieve Zero Net Carbon by 2030 (Scope 1&2)1 and material Scope 3 emissions by 2040
- Minimum efficiency of 5.5 Star NABERS Energy ratings for all Offices and 5 Star NABERS for Shopping Centres by 20302
- 3. 100% of electricity to be sourced from renewables by 2030
- Office and shopping centre developments and major refurbishments to achieve: 5.5 Star Energy for Offices using NABERS Commitment Agreements; and 5 Star NABERS Energy for Shopping Centres3 from 2020
- Complete solar PV rollout on all viable rooves by 2027
- 6. Obtain or estimate tenant energy consumption for 100% of tenancies by 2022

- Develop a peak demand management & storage strategy e.g. using generators or batteries by 2023
- 8. Electrification of buildings (phase out gas and diesel) by 2040
- Transition to climate friendly refrigerants (zero ODP and GWP<100) and achieve 100% phase out of HFC refrigerants by 2040
- Climate Change adaptation & resilience plans for every asset including physical climate change risk analysis and remediation strategy for all sites by 2022 & extend to cover broader resilience issues analysis for all sites by 2028



#### **Waste Minimisation**

\$ / m2 waste costs

Kg / m2 of total waste generated (all types)

% operational waste diverted from landfill

% construction waste diverted from landfill

Number of notifiable waste / pollution / contamination incidents

Kg of e-waste collected & diverted from landfill

- 11. Continuous reduction in waste generation and improvement in recycling rates, aiming for 5% yearly improvement in diversion from landfill rates (up to a rate of 50% diversion from landfill, after which the target is to maintain and incrementally improve beyond 50% to be agreed asset by asset). All assets to achieve >50% diversion from landfill by 2030.
- 12. Facilitate a transition away from single use plastic packaging: we will pilot a requirement for food and beverage retailers to avoid single use plastic and use only reusable or fully compostable packaging at selected assets, including Quay Quarter Tower by 2022. We will

implement measures at all assets to encourage customers and retailers to avoid single use plastic bags, plastic straws, plastic cutlery, plastic plates, and polystyrene foam packaging, and switch to reusable or compostable packaging alternatives by 2029, and we'll identify opportunities to use the compostable end product in our landscape planted areas.

- 13. Monitor and reduce construction & strip out waste: target 80% diversion by 2023
- Regular e-waste collections at every asset by 2024

# **Environment continued**

#### **Performance metrics**



#### **Water Efficiency**

\$ / m2 water costs

L / m2 / day water consumption

% NABERS Water rating coverage

Average NABERS Water Ratings



### **Biodiversity & Habitat**

% of total land area landscaped % of landscaped area with native plants m2 total land area of portfolio versus m2 of biodiversity reserve

# Sustainability targets and initiatives

- Achieve and maintain a NABERS Water portfolio area-weighted average of 4.0 Stars (Offices) and 3.5 Stars (Shopping Centres) by 2025
- 16. Implement minimum water efficiency standards by 2021
- Deploy Internet of Things (IoT) enabled water meters to increase visibility of water consumption by 2024
- 19. Biodiversity & habitat survey of all sites by 2022 to identify opportunities to create habitat that supports local biodiversity
- 20. Undertake habitat creation & biodiversity improvement at appropriate sites by 2026, including native plants and bees

 Stormwater management plans in place at all sites by 2025 including provision for increased frequency and severity of storm events due to climate change

21. Support the creation of a conservation reserve equivalent in area to the AMPCRE portfolio land area (~400ha) to help preserve endangered or threatened ecological communities by 2030

# Social

#### Performance metrics



#### Health & welbeing

Employee Lost Day & Absentee Rates % tested for Indoor Environmental Quality & pass rate

% of sites with wellbeing features

% of sites with a Wellbeing assessment / rating (e.g. FitWel)

### Sustainability targets and initiatives

- 22. Ongoing employee and contractor training in environmental, health and safety (EHS)
- Continually improve EHS risk management process to minimise employee and contractor related incidents across our portfolio
- 24. Health and Wellbeing analysis of each asset by 2027 including needs analysis, goal setting, taking corrective actions, monitoring & formal ratings (e.g. FitWel) for selected assets, with improvement plans for all assets to include measures that address key wellbeing issues identified (e.g. wellness / sensory rooms, plants, acoustics, daylight, seasonally appropriate temperature set points) and align these with placemaking strategies
- 25. Deploy Indoor Environmental Quality (IEQ) Internet of Things (IoT) sensors with automated reporting visible to customers at selected office assets by 2025



### **Culture & Community**

Charitable \$ raised & hours volunteered
% of staff completed sustainability training
No. of sustainability case studies
Tenant satisfaction survey coverage & response rate
% of sites with a social sustainability engagement
No. of community engagement activities
List of quantifiable social outcomes achieved
No. of industry engagement meetings/events
attended

No. of local jobs created/supported

- 26. Create a community partnerships strategy that is aligned to social need analysis and business drivers with identified ways to measure social outcomes achieved, to be coordinated by a new social sustainability role in place by 2021. Primary community partnership established by 2022. Local community partnerships to be tracked centrally to improve reporting of outcomes. Target 25/75 approach with -25% of money raised / time donated to central cause and -75% to local causes.
- Sustainability training modules available for all staff and contractors by 2022
- 28. Sustainability engagement with all tenants annually
- Sustainability working group established by 2020 to give staff an opportunity to support the execution of the strategy

- 30. Sustainability case study for every asset by 2023 including showcasing tenant sustainability initiatives through our website, social media and other channels to amplify their impact.
- 31. Continuous improvement in tenant satisfaction survey coverage, response rate and results
- 32. Develop a clearly defined social impact framework by 2022
- 33. All developments and assets to have social sustainability & stakeholder engagement strategies as part of Asset ESG Plans by 2024
- 34. Industry engagement: what we learn we will share through membership bodies (PCA, GBCA, BBP)
- 35. Develop a process to quantify local jobs created or supported by our assets and developments by 2023

# Social continued

#### Performance metrics



#### **Equity & Diversity**

% of sites Disability Discrimination Act compliant % of sites with enhanced accessibility features % rated using Be.Accessible or equivalent % staff female (all levels) % staff female (level 5 and above)

#### Sustainability targets and initiatives

- 36. Improve accessibility in our assets and own offices (aligned to best practice standards e.g. NZ "Be.Accessible") by 2026, including measures such as adult changing facilities, parent rooms, quiet rooms
- 37. No less than 40% of senior roles (Level 5 and above) to be women by 2022

38. Reconciliation Action Plan actions taken at every site by 2024



### **Transport & Mobility**

Walking distance to public transport (train / tram / bus)
% of sites with EV charging station/s
No. of car parking spaces v GFA
% with car share scheme on site
No. of bicycle parking spaces, lockers, showers v m2 area

% of sites implementing RAP initiatives

- EV charging available at all relevant sites by 2025
- Walking and cycling routes mapped and displayed on every asset's website by 2020
- 41. Bicycle parking provision at all sites by 2023 & best practice end of trip facilities

# Governance

#### Performance metrics



#### **Policies & Processes**

% of sites with an Asset ESG Plan
% of sites audited against ISO14001 in last 3 years
Number & % of transactions using ESG Checklist
% of developments with sustainability reviews during
feasibility & concept design
% of leases confirmed with Green Lease wording
Number of current tenants on exclusion list

#### Sustainability targets and initiatives

- 42. All Real Estate Funds have an ESG Strategy and all sites have an Asset ESG Plan to support the Fund ESG Strategy by 2020
- 43. ISO14001 certified Environmental Management System in place by 2020
- 44. Improve transactions ESG checklist & include climate risk assessment by 2021
- 45. Detailed ESG criteria in place and defined ESG review points for all development and major capital works projects by 2020
- 46. Green Lease clauses in place at 80% of tenancies by 2025 and 100% of tenancies by 2028 including access to tenant energy data.
- 47. Ethical Framework (tobacco & munitions) applied at all assets by 2020



#### **Supply Chain**

% of supplier contracts with sustainable procurement wording

% of staff completing risk training

No. & % of suppliers screened & audited % of sites assessed as clear of 'black' list materials % developments using 'green' list materials

- 48. Implement a sustainable supply chain policy, platform and audit process including modern slavery by 2021, materials safety by 2024 and extend to other material/significant supply chain sustainability issues by 2030
- 49. 100% of Tier 1 suppliers to have completed Supplier Self-Assessment Questionnaire by 2022; and a majority of significant Tier 2 suppliers by 2025
- 50. Develop and implement a 'black' list of banned substances, 'red' list of substances of concern and 'green' list of preferred materials by 2024
- 51. All development and AMPCRE controlled tenant fitouts to comply with sustainable materials requirements from 2026
- 52. All assets free / safe from hazardous materials by 2029

# Governance continued

#### Performance metrics



#### **Reporting & Ratings**

Portfolio Average GRESB score
UN PRI rating

% of sites with Green Star Design & As Built rating % of sites with Green Star Performance rating & average score

% NABERS Energy & Water Coverage Number of investor ESG surveys/queries/ presentations per year



#### **ESG Growth**

\$ invested in ASRAF \$ raised through Green Bonds

### Sustainability targets and initiatives

- 53. Maintain & incrementally improve GRESB (Global Real Estate Sustainability Benchmark) & UN PRI (United Nations Principles for Responsible Investment) ratings
- 54. All new developments & major refurbishments to achieve 6 Star Green Star ratings for Offices and 5 Star for Shopping Centres from 2021
- 55. Green Star Performance ratings for all AMPCRE controlled assets by 2020, and at least a 3 Star portfolio average by 2026. Engage with co-owners to encourage Green Star Performance ratings for co-owned assets.
- 58. Establish an AMP Capital Sustainable Real Assets Fund (ASRAF) with a mandate to obtain investment from new and existing clients with an appetite to invest in highly sustainable real estate assets with a social purpose by 2022
- 59. Green Bonds: explore opportunity for debt raising on green credentials of existing assets by 2023

- 56. Transparent disclosure of our performance in an Annual Sustainability Report4, quarterly Fund ESG updates & regular investor ESG reporting & engagement
- Commence reporting in line with TCFD (Taskforce on Climate-related Financial Disclosures) recommendations by 2025

60. Maintain a list of value creation opportunities associated with the transition to a sustainable economy from 2020.