

# AMP CAPITAL CORE PROPERTY FUND PRODUCT DISCLOSURE STATEMENT UPDATE

1 OCTOBER 2021

---

The purpose of this document is to update information relating to the AMP Capital Core Property Fund, Personal investors, ARSN 114 235 326, APIR Code AMP1074AU ('the Fund'), contained in the Product Disclosure Statement (PDS) for the Fund, dated 9 October 2019 ('Original PDS') issued by The Trust Company (RE Services) Limited ABN 45 003 278 831, AFSL 235150.

This PDS update should be read together with the Original PDS available on [www.ampcapital.com](http://www.ampcapital.com) (go to the Fund page) or by calling Client Services on 1800 658 404, 8.30am – 5.30pm Sydney time, Monday to Friday.

The Original PDS contains important information about investing the Fund and it is important that investors read the Original PDS before making a decision about whether to acquire or continue to hold or dispose of units in the Fund. This document has been prepared for the purpose of providing general information, without taking into account any particular investor's objectives, financial situation or needs. Investors should, before making any investment decisions, consider the appropriateness of the information in this document and seek professional advice, having regard to their objectives, financial situation and needs.

**As at the date of this document, the following changes are made to the Original PDS.**

## UPDATES TO COMPLAINTS PROCEDURE

**The information in the section titled 'Complaints procedure' on page 22 of the Original PDS is deleted and replaced with the following:**

### Complaints procedure

AMP Capital and the Responsible Entity follow an established procedure to deal with complaints. Complaints are very important to us and we are committed to resolving them as quickly as possible. Depending on the type of complaint lodged, different timeframes apply for the resolution of the complaint. You can find out more information regarding timeframes by reading our Complaints Policy on our website.

If you have any concerns relating to your investment in the Fund, please contact us by email on [clientservices@ampcapital.com](mailto:clientservices@ampcapital.com), by telephone on 1800 658 404 or in writing to AMP Capital Investors Limited, GPO Box 5445 Sydney NSW 2001.

If the matter is not resolved to your satisfaction, you can refer your complaint to the Australian Financial Complaints Authority (AFCA). AFCA is an independent body that provides a free complaint resolution service for complaints made to financial firms. The contact details are, by telephone on 1800 931 678, in writing to GPO Box 3, Melbourne Victoria 3001 or by email on [info@afca.org.au](mailto:info@afca.org.au). Further information can be obtained on the AFCA website [www.afca.org.au](http://www.afca.org.au). There may be a time limit for referring your complaint to AFCA. You should contact AFCA for more details.

If the complaint is privacy related, please refer to the AMP Capital Privacy Policy Statement for more details, which can be obtained online at [www.ampcapital.com/privacy](http://www.ampcapital.com/privacy).

### **Important note**

The Trust Company (RE Services) Limited (ABN 45 003 278 831, AFSL 235150) (TrustCo) is the responsible entity of the Fund and the issuer of the units in the Fund. To invest in the Fund, investors will need to obtain the current Product Disclosure Statement (PDS) for the Fund from AMP Capital Investors Limited (ABN 59 001 777 591, AFSL 232497) (AMP Capital). The PDS contains important information about investing in the Fund and it is important that investors read the PDS before making a decision about whether to acquire or continue to hold or dispose of units in the Fund. Neither AMP Capital, TrustCo nor any other company in the AMP Group guarantees the repayment of capital or the performance of any product or any particular rate of return referred to in this update. Past performance is not a reliable indicator of future performance. While every care has been taken in the preparation of this update, AMP Capital makes no representation or warranty as to the accuracy or completeness of any statement in it including without limitation, any forecasts. This update has been prepared for the purpose of providing general information, without taking account of any particular investor's objectives, financial situation or needs. Investors should, before making any investment decisions, consider the appropriateness of the information in this update, and seek professional advice, having regard to their objectives, financial situation and needs. This document is not intended for distribution or use in any jurisdiction where it would be contrary to applicable laws, regulations or directives and does not constitute a recommendation, offer, solicitation or invitation to invest.

---

## **CONTACTING AMP CAPITAL**

Further information can be obtained by contacting AMP Capital.

### **Client Services**

**T:** 1800 658 404

8.30 am - 5.30 pm, Sydney time, Monday to Friday

**E:** [clientservices@ampcapital.com](mailto:clientservices@ampcapital.com)

**W:** [www.ampcapital.com](http://www.ampcapital.com)