

Workplace consulting



dexus



The future workplace

The way we work
is changing.

Empowerment, flexibility and work-life balance are what people want, and organisations are really stepping up to that. Wellbeing is front and centre. It's about genuine people-centred approach not just metrics.

Economic, technological and environmental change is the norm in today's world, and the impact on government, business and not-for-profit organisations is significant.

But with change comes great opportunity, so knowing how to respond is critical. Six Ideas by Dexu are specialists in workplace strategy and change management and we can guide you through the complexities of transforming your organisation into one that delivers sustained financial, social and environmental value.

Our holistic approach enables you to anticipate what's coming and build a flexible business model that can adapt to whatever circumstances present themselves.

We can show you how to embrace future change events to gain competitive advantage and build a sustainable, high-performance work environment.

Six Ideas by Dexus

Six Ideas by Dexus has successfully led organisations around the world through the challenges of workplace transformation.

Our methodology goes far beyond the cosmetic. Workspace design is an important part of creating an engaging and inspiring work environment, but to achieve effective change it can't be considered in isolation.

Our team's diverse experience across people and culture, technology, process and services, and space utilisation uniquely places us to deliver a holistic approach to workplace strategy and change.

With every member of the Six Ideas team being an expert in their field, you will benefit from the collective team experience

ensuring you receive balanced, broad-ranging advice tailored to your needs.

Whether it's designing effective strategy you can implement yourself, leading the change process on your behalf or partnering with your internal teams to provide guidance and support, our flexible approach delivers inspired outcomes.

We are backed by a global community of thought leaders committed to exploring and solving complex problems.



Getting the process
right is the only way
to achieve successful change.

How we work

Great workplaces are more than just design. They are a combination of factors that make up positive employee and customer experiences.

To create the perfect workplace for your business we undertake a sequential assessment of your people, your processes, your technology and your workspaces. The sequencing is central – it ensures that the solution is anchored in your business and people, and can be supported by your processes and technology. Ultimately the space becomes the last consideration, specifically designed around your needs.

Our intensive user research and stakeholder engagement is the key to getting the best outcome for your organisation.

We involve your people at every level in a constructive dialogue that inspires future-focused thinking, ownership and trust.

We simultaneously explore your key business objectives and aspirations, and the needs and preferences of your people and your customers.

This leads to faster insights on risks and challenges and, ultimately, more sustainable change success.

It's absolutely about
getting the tech right.

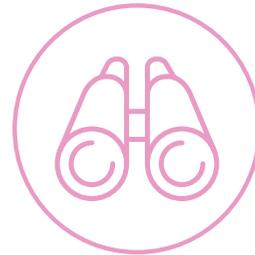


Process walkthrough



Definition

- Project establishment
- Scoping and approach
- Governance structure
- Advisory and advocacy



Exploration

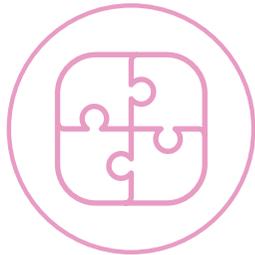
- Discovery
- Visioning and aspirational briefing
- User research and engagement
- Qualitative and quantitative data/measurement
- Capability assessment and gap analysis



Synthesis

- Idea generation
- Co-creation
- Scenario testing

Our bespoke services are tailored to the needs of individual clients, but there are common elements across all of our projects.



Strategy

- Systems thinking
- Physical and virtual environments, operational, behavioural and process, learning and teaching considerations
- Masterplanning
- Design concept brief

Change management

- Case for change
- Stakeholder management, communication and endorsement
- Impact and risk assessment
- Strategy planning and communications
- Implementation and reinforcement

Post-occupancy evaluation

- Measurement
- Learning and refinement

Project experience

Commercial

- ABC
- Allen & Overy
- Amazon*
- ANZ Bank*
- BHP Billiton
- Cushman & Wakefield
- Dexus*
- GroupM
- HSBC
- King & Wood Mallesons*
- MinterEllison*
- National Australia Bank
- QBE*
- Pfizer*
- Pitcher Partners
- Thomson Reuters
- Willis Towers Watson*
- Woodside Energy
- Zurich*

Education

- Arthur Phillip High School
- Canberra Institute of Technology*
- Deakin University*
- Flinders University
- James Cook University
- Macquarie University*
- Monash University*
- National University of Singapore
- Oran Park High School
- RMIT University
- University of Canberra*
- University of Melbourne*
- University of New South Wales
- University of Otago (NZ)*
- University of Sydney
- University of Western Australia
- Victoria University of Wellington (NZ)*

Healthcare / Science

- Agriculture Victoria
- Campbelltown Hospital
- CSIRO
- Footscray Hospital
- Institute of Env. Science & Research (NZ)
- Kids Research, Sydney Children's Hospital Network
- National Measurement Institute of Australia
- National Institute of Water & Atmospheric Research (NZ)
- Peter MacCallum Cancer Centre
- Plant & Food Research Institute (NZ)
- Royal Children's Hospital, Melbourne
- Sutherland Hospital
- Tan Tock Seng Hospital, Singapore

*Denotes multiple projects with client

Government

- ACT Government*
- Auckland Council (NZ)*
- Australian Parliament
- City of Casey*
- City of Melton
- Dept. of Agriculture, Water & the Env.
- Dept. of Corrections (NZ)
- Dept. of Industry, Innovation & Science
- New Zealand Parliament (NZ)
- NSW Commerce
- NSW Education
- NSW Health
- NSW Planning, Industry & Env.
- NSW Treasury
- Office of Premier Victoria
- South East Water
- VIC Env., Land, Water & Planning
- VIC Treasury & Finance
- Victorian Health & Human Services Building Authority
- Wellington City Council (NZ)



Our people

The diverse backgrounds and experience of the Six Ideas by Dexus team means we can deliver comprehensive, evidence-based solutions to complex problems.

Our critical skills include:

- Workplace strategy and consulting
- Change management and implementation
- User research and design thinking
- Data analysis and information management
- Business leadership and human resources
- Agile process management
- Design programming and management
- Workplace technology



Six Ideas by Dexus
is an investment
in your future.



Chris Alcock
Principal

B.Sc (Arch),
B.Arch (Hons) UNSW

Chris won't say exactly how long he has been helping organisations with workplace change, but he has been at the centre of some of the most innovative projects for over three decades. And he is more curious than ever about how organisations can make the most of future opportunities.

As a qualified architect he 'gets' space. But more importantly he is vitally interested in aspirations – those of your organisation, your people, and your clients and customers. His superpower is helping you deliver on these in a holistic solution.

Chris is a former Managing Director of DEGW Asia Pacific and National Director of BVN. He is recognised across government, commercial, education, research and health care fields for his creative approach to organisational and cultural innovation and change. His relationship with many clients spans more than 10 years – testimony to the value that he adds to organisations.

He brings a well-developed blend of experience and strategic visioning, master planning, change management and space skills to every assignment on which he works.



Daniel Quinn
Principal

Executive Master Public
Administration –
University of Sydney

Daniel has a different perspective on people and space, having built a career on the people side of work for 30 years as an HR strategist. But his interests go well beyond traditional HR concepts to a fascination with the whole workplace experience and organisational performance impacts.

Daniel believes you can't get there unless you know where you are going and is vitally interested in clarifying what needs to be achieved as the starting point. His superpower is aligning outcomes with strategy, stakeholder relations and developing change approaches.

Daniel was formerly both Head of Corporate and Head of People and Performance at NSW Treasury, and Director of Client Services at Finance and Innovation. A pivotal point at NSW Treasury was his leadership of the highly successful New Ways to Work Program.

He has consulted across the government, commercial and health fields and brings to his assignments a unique understanding of how organisations work from the inside.



Kirsten Brown
Principal

PhD Candidate (Health in Workplace) UTS
M. Commerce Macquarie University
M.Real Estate UNSW
B. L Arch (Hons) UNSW

Kirsten has been involved in all aspects of workplace consultancy from design, construction, architectural products through to thought leadership. She believes an evidence-based and tailored approach is essential achieving the effective outcomes for organisations while responding to the individual needs of employees.

Curiosity has been the motivation for complementary formal studies and research throughout her career. Kirsten has completed degrees in design, real estate, marketing and commerce and recently a PhD. This knowledge alongside practice results in highly considered outcomes supported by relevant global research.

Health in the office workplace is something that Kirsten is passionate about and believes we should be striving for workers to leave the office healthier than when they arrived.



Warren Power
Consultant

BA Commerce / BA Arts,
Deakin University

Warren has been an expert in delivering sustained change for over 10 years. A PROSCI Certified Practitioner, he is more a transformationalist than simply a change manager. He prides himself on championing different ways of working, cultural change, diversity programs and broadening the understanding of what workplace means – and contributes.

He has worked with large financials (ANZ, Bankwest), property company JLL and telecommunications giant Telstra. His roles have been diverse, covering transition management, stakeholder relations and asset management. His special talents include people engagement, strategic pathways and delivery.



Dean Kimpton
Consultant

BCA (UOW)
MAPPSC (Library &
Information Management)



Darren Atkinson
Consultant

Bachelor of Arts (Hons), QTC,
Brunel University, London

Dean is our information guru. Part technology, user research and information systems expert, his key interest lies in ensuring workplace and change strategies are based on the best evidence. But working in the change process to turn this into a reality is his greatest passion.

A Librarian by trade, Dean has also held critical roles in business development, information technology and communications with Wollongong University, the Federal Police and Local Government. His special talents include taking the guess work out of decisions, explaining information and trends, and engaging stakeholders.

Darren is a master education planner and workplace specialist. A former teacher, he has a special understanding of innovation in learning and teaching. Recently he has extended his expertise to transforming service delivery for the London Boroughs of Croydon and Harrow, the City of Westminster and HSBC.

Darren was a central DEGW team member in London working on the ground-breaking UK Government's Building Schools for the Future (BSF) program. His special talents include inventing innovations, re-imagining workplace and research environments. He is based in London and travels to Australia.



Toby Heaton-Armstrong
Technology Specialist
Advisor

Toby is head of Digital Technology at Dexus, responsible for both internal and customer IT solutions. With a background in Computer Science, Toby has extensive experience in the full spectrum of technology applications. Prior to joining Dexus in 2015 he fulfilled senior roles in IT at Origin Energy and Macquarie Bank.

At Dexus his responsibilities include group-wide digital strategy development, digital transformation, customer engagement digital strategy, customer data strategy and implementation, content management and app development on cloud infrastructure, IT risk management and cyber security, business partnering, machine learning and AI applications, workplace technology planning and implementation and mergers and acquisition integration.



Jon Clarke
Technology Specialist
Advisor

Jon has been in the controls and automation industry for over 30 years with many of those as a systems integrator and designer. Jon has consulted to major building portfolio owners and technology manufacturers with a focus on integrated solutions, and is at the leading edge of data analytics and "smart" building technology.

At Dexus, Jon is head of Smart Building Technology Delivery and responsible for overseeing the strategic deployment of Building Technology, Proptech and Innovative solutions across the portfolio. He leads the building technology team who research and trial emerging technologies with a focus on solving real problems with scalability to deliver the next generation of cutting edge digitally enabled buildings.

To get started on your future
workplace, contact us.

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