

COVIDSafe App

The Australian Government has launched a new voluntary coronavirus app, COVIDSafe, which will speed up contacting people exposed to coronavirus (COVID-19).

The more people who download this important public health app, the sooner the government can safely lift restrictions and get back to business.

The app will be a major consideration in our return to work planning to keep our workplace and our buildings safe for operation.

Download the app from the Apple App and Google Play stores.



How does the app work?

COVIDSafe uses Bluetooth technology to look for other phones that also have the app installed and identify people who have been in close contact with someone diagnosed with coronavirus. This enables health authorities to quickly alert people who may be at risk of having contact with COVID-19.

It then securely makes a 'digital handshake', which notes the date and time, distance and duration of the contact. All information collected by the app is securely encrypted and stored in the app on the user's phone. No one, not even the user, can access it.

How do I know that my information is secure?

It is important to note that only authorised state and territory health officials will be able to use the information on the app.

Unless or until a person is diagnosed with COVID-19, no contact information collected in the app is disclosed or able to be accessed. Then, once the person agrees and uploads the data, only the relevant state or territory public health officials will have access to information. The only information they are allowed to access is that of close contacts – when a person has come within approximately 1.5 metres of another app user for 15 minutes or more.

COVIDSafe only keeps contact information for 21 days. This covers the maximum incubation period for the virus and the time it takes for someone to be tested for COVID-19.

Once the coronavirus pandemic is over, and Australia no longer needs the app, the app and the information on it will be deleted permanently.

Find out more

For more information on the App, please visit the [COVIDSafe website](#).

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